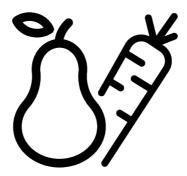


Refrigerator

User Manual



CNG6686VPZ

58 9998 1300/ EN/ AA/ 11/07/2023 11:54 7282946304





1	Safety Instructions	4
1.1	Intention of Use	4
1.2		4
	Persons and Pets	
1.3	Electrical Safety	5
1.4		6
1.5		6
1.6		8
1.7		10
1.8	e ,	11
1.9	о ,	12
2	Environmental Instructions	12
2.1	Compliance with the WEEE Dir-	12
	ective and Disposing of the	
	Waste Product	
3	Your Refrigerator	13
4	Installation	13
4.1	Right Place For Installation	13
4.2		14
4.3		14
4.4		15
4.5		15
5	Preparation	15
5.1	What To Do For Energy Saving	15
5.2	First Use	16
5.3		16
6	Operating the Product	16
7	Use of Your Appliance	17
7.1	Control Panel of the Product	17
7.2	Storing Food in the Cooler Com- partment	18
7.3		20
7.4	1	20
7.4		20
7.6		21
7.0		21 21
7.8		21 21
7.9		22
7.9		22
8	Maintenance and Cleaning	22
9	Troubleshooting	23

- Children between 3 and 8 years are allowed to put and take out food into/from the cooler product.
- Electrical products are dangerous for children and pets. Children and pets must not play with, climb on, or enter the product.
- Cleaning and user maintenance should not be performed by children unless there is someone overseeing them.
- Keep the packaging materials away from children. Risk of injury and suffocation.

Before disposing of old products that shall not be used any more:

- 1. Unplug the power cord from the mains socket.
- 2. Cut the power cable and remove it from the appliance together with the plug.
- 3. Do not remove the racks and drawers from the product to prevent children from getting inside the appliance.
- 4. Remove the doors.
- 5. Store the product so that it shall not be tipped over.
- 6. Do not allow children to play with the scrapped product.
- Do not dispose of the product by throwing it into fire. Risk of explosion.

• If there is a lock available on the product's door, keep the key out of children's reach.

3 Electrical Safety

- The product shall not be plugged into the outlet during installation, maintenance, cleaning, repair, and transportation operations.
- If the power cable is damaged, it shall only be replaced by authorized service to avoid any risks that may occur.
- Do not tuck the power cable under the product or to the rear of the product. Do not put heavy items on the power cable. The power cable should not be bent, crushed, and come into contact with any heat source.
- Do not use an extension cord, multi-plug or adaptor to operate your product.
- Portable multi-plugs or portable power supplies may overheat and cause fire. Thus, do not have a multi-plug, portable power sources behind or in the vicinity of the product.
- Do not plug the product's power cord in a loose or damaged power outlet. These types of connections may overheat and cause fire.

rugs or similar covers under the product. This may cause risk of fire as a result of inadequate ventilation!

- Do not block or cover ventilation holes. Otherwise, power consumption increases and your product may be damaged.
- When placing the product, make sure that the supply cable is not damaged or pinched.
- The product must not be connected to supply systems such as solar power supply. Otherwise, your product may be damaged due to sudden voltage changes!
- The more refrigerant a refrigerator contains, the bigger its installation room should be. In very small rooms, a flammable gas-air mixture may occur in case of a gas leak in the cooling system. At least 1 m³ of volume is required for each 8 grams of refrigerant. The amount of the refrigerant available in your product is specified in the Type Label.
- The installation place of the product shall not be exposed to direct sunlight and it shall not be in the vicinity of a heat source such as stoves, radiators, etc. If you cannot prevent installation of the product in

the vicinity of a heat source, use a suitable insulation plate and make sure the minimum distance to the heat source is as specified below:

- At least 30 cm away from heat sources such as stoves, ovens, heating units and heaters, etc.,
- And at least 5 cm away from electrical ovens.
- Your product has the protection class of I.
- Plug the product in a grounded socket that conforms with the Voltage, Current and Frequency values specified in the type label. The socket must have a 10A – 16A fuse. Our firm will not assume responsibility for any damages due to usage without earthing and without power connection in compliance with local and national regulations.
- The product's power cable must be unplugged during installation. Otherwise, risk of electric shock and injury may occur!
- Do not plug the product's power cord in loose, dislocated, broken, dirty, oily power outlets which have a risk of water contact. These types of connections may cause overheating and fire.

- Do not put ice cream, ice cubes or frozen food to your mouth as soon as you take them out of the freezer. Risk of frostbite!
- Do not touch the inner walls, metal parts of the freezer or food kept inside the freezer with wet hands. Risk of frostbite!
- Do not place soda cans or cans and bottles that contain fluids that may be frozen to the freezer compartment. Cans or bottles may explode. Risk of injury and material damage!
- Do not use or place materials sensitive against temperature such as flammable sprays, flammable objects, dry ice or other chemical agents in the vicinity of the refrigerator. Risk of fire and explosion!
- Do not store explosive materials such as aerosol cans with flammable materials inside the product.
- Do not place cans containing fluids over the product an open state. Splashing of water on an electrical part may cause an electric shock or a fire.
- This product is not intended for storage and cooling of medicines, blood plasma, laboratory preparations or sim-

ilar materials and products that are subject to the Medical Products Directive.

- If the product is used against its intended purpose, it may cause damage to or deterioration of the products kept inside.
- If your refrigerator is equipped with blue light, do not look at this light with optical devices. Do not stare directly at UV LED light for a long time. Ultraviolet rays may cause eye strain.
- Do not fill the product with more contents than its capacity. Injuries or damages may occur if the contents of the refrigerator fall when the door is opened. Similar problems may also occur when an object is placed over the product.
- Ensure that you have removed any ice or water that may have fallen to the floor to prevent injuries.
- Change the locations of the racks/bottle racks on the door of your refrigerator only when the racks are empty. Danger of injury!
- Do not place objects that may fall/tip over on the product. These objects may fall while opening or closing the door and cause injuries and/or material damages.

Thus, it does not drip on or come into contact with other foods.

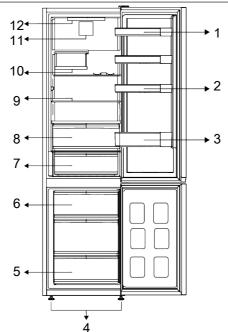
- Two-star freezer compartments are used for storing prefilled foods, making and storing ice and ice cream.
- One, two and three-star compartments are not appropriate for freezing fresh food.
- If the cooling product has been left empty for a long time, turn off the product, defrost, clean, and dry the product in order to protect the housing of the product.

1.8 Maintenance and Cleaning Safety

- Unplug the refrigerator before cleaning it or starting to perform maintenance.
- Do not pull by the door handle if you shall move the product for cleaning purposes. Handle may cause injuries if it is pulled too hard.
- Do not put your hands etc. under the refrigerator. Jamming may occur or any sharp edge may cause personal injuries.
- Do not clean the product by spraying or pouring water on the product and inside the product. Risk of electric shock and fire.

- When cleaning the product, do not use sharp and abrasive tools or household cleaning agents, detergent, gas, gasoline, thinner, alcohol, varnish, and similar substances. Use only cleaning and maintenance agents that are not harmful for food inside the product.
- Do not ever use steam or steamed cleaning materials for cleaning the product and thawing the ice inside it. Steam contacts the live areas in your refrigerator and causes short circuit or electric shock.
- Do not use any mechanical tools or any other tools than the recommendations of the manufacturer to speed up the defrost operation.
- Take care to keep water away from the ventilation holes, electronic circuits or lighting of the product.
- Use a clean, dry cloth to wipe the dust or foreign material on the tips of the plugs. Do not use a wet or damp piece of cloth to clean the plug. Otherwise, risk of fire or electric shock may occur.

3 Your Refrigerator



- 1 * Adjustable Door Shelves
- 3 * Bottle Shelf
- 5 * Freezer Compartment
- 7 * Cold Storage Drawer
- 9 * Adjustable Shelves
- 11 * Fan

***Optional:** Figures in this user manual are schematic and may not exactly match your product. If your product does not comprise the relevant parts, the information pertains to other models.

4 Installation

 \triangle

Read the "Safety Instructions" section first!

4.1 Right Place For Installation

Contact the Authorized Service for the product's installation. To prepare the product for installation, see the information in the user manual and make sure the elec-

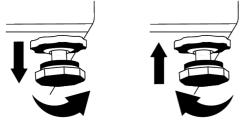
- 2 * Egg Holders
- 4 * Adjustable Front Legs
- 6 * Ice Container
- 8 * Crisper
- 10 * Foldable Wine Bin
- 12 * Illumination Lamp

EN / 13

tric and water utilities are as required. If not, call an electrician and plumber to arrange the utilities as necessary.

4.4 Adjusting the Legs

If the product is not in balanced position, adjust the front adjustable legs by rotating them to right or left.



4.5 Hot Surface Warning

The side walls of your product are equipped with cooler pipes to enhance the cooling system. High pressure fluid may flow through these surfaces, and cause hot surfaces on the side walls. This is normal and it does not require servicing. Be careful when you contact these areas.

5 Preparation



Read the "Safety Instructions" section first!

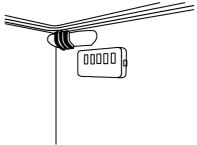
5.1 What To Do For Energy Saving

Connecting the product to electronic energy-saving systems is harmful, as it may damage the product.

- This refrigerating appliance is not intended to be used as a built in appliance.
- Do not keep the refrigerator doors open for long periods.
- Do not place hot food or beverages into the refrigerator.
- Do not overfill the refrigerator; blocking the internal air flow will reduce cooling capacity.
- Since hot and humid air will not directly penetrate into your product when the doors are not opened, your product will optimize itself in conditions sufficient to protect your food. Under these circumstances, functions and components such as compressor, fan, heater, defrost, lighting, display and so on will operate according to the needs by consuming minimum energy.
- In case that multiple options are present, glass shelves must be placed so that the air outlets at the rear wall are not blocked and preferably, in a way that air outlets

remain below the glass shelf. This combination may help improving air distribution and energy efficiency.

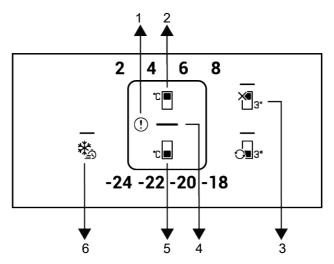
- Using the below drawer when storing is strongly recommended.
- Depending on the product's features; defrosting frozen foods in the cooler compartment will ensure energy saving and preserve food quality.
- In order to load the maximum quantity of food into the freezer compartment of your refrigerator, the upper drawers may be taken out and the food should be placed onto the wire/glass shelves.
- Make sure the foods are not in contact with the cooler compartment temperature sensor described below.



If they are in contact with the sensor, energy consumption of the appliance might increase

7 Use of Your Appliance

7.1 Control Panel of the Product



- 1 Error Status Indicator
- 3 Cooler Compartment Off (Vacation) Function Key
- 5 Freezer Compartment Temperature Setting Key

 \bigwedge

Read the "Safety Instructions" section first.

Auditory and visual functions on the indicator panel will assist you in using the refrigerator.

***Optional**: Shown functions are optional, there may be differences of shape and location in functions found on your appliance's indicator panel.

1. Error Condition Indicator (!

This indicator shall be active when your refrigerator cannot perform adequate cooling or in case of any sensor error. Exclamation mark may be displayed when you load warm food to the freezer compartment or keep the door open for a long period of time. This is not a fault, this warning shall be removed when the food is cooled down or when any key is pressed.

- 2 Cooler Compartment Temperature Setting Key
- 4 Energy Saving (Display Off) Indicator
- 6 Quick Freezing Key

2. Cooler Compartment Temperature Setting Key

Allows setting of temperature for cooler compartment. Pressing the key will enable the cooler compartment temperature to be set at 8 °C,6 °C,4 °C, and 2 °C.

3. Cooler Compartment Off (Vacation) Function Key

Press the key for 3 seconds to activate the vacation function. Vacation mode is activated and the LED on the vacation symbol is illuminated. The cooler compartment does not perform active cooling function. You should not keep your food in the cooler compartment if you activate this function. The other compartments continue to cool according to temperatures set before. Press the key for 3 seconds again to cancel this function.

- Keep the fruits and vegetables separately and store each variety together (for example; apples with apples, carrots with carrots).
- Take green vegetables out of the plastic bag and place them in the refrigerator after wrapping them in a paper towel or drying cloth. If you wash this type of food before placing them in the refrigerator, remember to dry them.
- You can both create a damp environment and provide an air flow by keeping fruits and vegetables, which are prone to drying, in the perforated or unsealed plastic bags.
- Except the cases where extreme circumstances are available in the environment, if your product (on the recommended set values table) is set to the specified set values, the food keep their freshness for a longer time both in the fresh product compartment and freezer compartment.

Store Foods In The Different Places According To Their Properties:					
Food	Location				
Egg	Door Shelf				
Dairy products (butter, cheese)	If available, zero degree (for breakfast food) compart- ment				
Fruite vegetables and groeners	Fruit-vegetable compartment, crisper or				
Fruits, vegetables and greenery	EverFresh+ compartment (if available)				
Fresh meat, poultry, fish, sausage etc. Cooked foods	If available, zero degree (for breakfast food) compart- ment				
Ready to serve foods, packaged products, canned foods and pickles	Top shelves or door shelf				
Beverages, bottles, spices and snacks	Door Shelf				

Storing Food In The Freezer Compartment

- You can activate Quick Freezing function 4-6 hours before freezing function and perform a faster cooling.
- Bring hot meals to the room temperature before placing them in the freezer compartment.
- Foods to be frozen must be divided into portions according to a size to be consumed, and frozen in separate packages.
- It is recommended to pack the foods before placing them in the freezer.
- In order to prevent expiration of storage time, write the freezing date, time and name of the product on the package according to the storage times of different foods.
- Consume the foods you have defrosted quickly. Defrosted foods cannot be frozen again unless they are cooked. It is not safe to consume the refrozen fresh foods without cooking after they are defrosted.

• As you freeze fresh foods, do not bring them in contact with already frozen foods. Otherwise, frozen foods will be defrosted.

Storing The Foods, Which Are Sold Frozen

- Always follow the instructions of the producer in relation to the time during which you are required to store your foods. Do not excess the time specified in these instructions!
- In order to protect the quality of the food, keep the time interval between purchasing transaction and storing as short as possible.
- Buy frozen food which are stored at -18 °C or lower temperatures.
- Avoid buying foods whose packages are covered with ice etc. This means that the product could be partially defrosted and refrozen. Temperature impacts the quality of the food.

7.5 Crisper Technologies

Blue Light

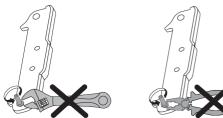
Fruits and vegetables stored in the crispers that are illuminated with a blue light continue their photosynthesis by means of the wavelength effect of blue light and thus preserve their vitamin content.

HarvestFresh

Fruits and vegetables stored in crispers illuminated with theHarvestFresh technology preserve their vitamins for a longer time thanks to the blue, green, red lights and dark cycles, which simulate a day cycle. When the door of your refrigerator is opened during the dark period of theHarvestFresh technology, your refrigerator shall sense this automatically and illuminate the crisper with one of the blue, green or red lights respectively for your convenience. After you have closed the door of the refrigerator, the dark period will continue, representing the night time in a day cycle.

7.6 Reversing the Door Opening Side

The door opening side of your refrigerator can be reversed according to the place you put it. When you need this, you should definitely call the nearest Authorized Service.



7.7 Door Open Alert

The door open alert system of your refrigerator may differ depending on the model.

Version 1;

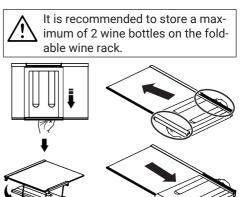
If the door of the product remains open for a certain time (between 60 s and 120 s), an audio warning signal sounds; depending on the product model, a visual warning signal (light flash) can also be displayed. If you close the door of the device or press a button on the screen of the device, if any, the warning sound will stop.

Version 2;

If the door of the device remains open for a certain period of time (between 60 s and 120 s), the door open alert is sounded. The door open alert is sounded gradually. First, an audible warning starts to sound. After 4 minutes, if the door is still not closed, a visual warning (lighting flash) is activated. The door open alert will be delayed for a certain period of time (between 60 s and 120 s) when any key on the product screen, if any, is pressed. Then the process will start again. When the device door is closed, the door open alert will be cancelled.

7.8 Foldable Wine Rack

It allows the user to store wine bottles if necessary. To use the rack section, grasp the plastic part and gently pull it down. You can now use the foldable wine rack.



To group the wine rack, first remove the glass shelf from the refrigerator. Place it on the glass shelf by pushing the plastic part through the front and back grooves as shown in the picture. The product will be ready to use with the foldable wine rack.

oughly. Prevent contact of water with illumination components and the control panel.



CAUTION:

Do not use vinegar, rubbing alcohol or other alcohol based cleaning agents on any interior surface.

Stainless Steel External Surfaces

Use a non-abrasive stainless steel cleaning agent and apply it with a soft lint-free cloth. To polish, gently wipe the surface with a micro-fibre cloth dampened with water and use dry polishing chamois. Always follow the veins of the stainless steel.

9 Troubleshooting

Check this list before contacting the service. Doing so will save you time and money. This list includes frequent complaints that are not related to faulty workmanship or materials. Certain features mentioned herein may not apply to your product.

The refrigerator is not working.

- The power plug is not fully settled. >>> Plug it in to settle completely into the socket.
- The fuse connected to the socket powering the product or the main fuse is blown. >>> Check the fuse.

Condensation on the side wall of the cooler compartment (MULTI ZONE, COOL CONTROL and FLEXI ZONE).

- The door is opened too frequently. >>> Take care not to open the product's door too frequently.
- The environment is too humid. >>> Do not install the product in humid environments.
- Foods containing liquids are kept in unsealed holders. >>> Keep the foods containing liquids in sealed holders.

Preventing Odours

The product is manufactured free of any odorous materials. However, keeping the food in inappropriate sections and improper cleaning of internal surfaces may lead to odours.

- To avoid this, clean the inside with carbonated water every 15 days.
- Keep the foods in sealed holders, as micro-organisms arising from foods kept in unsealed containers will cause bad odour.
- Do not keep expired and spoilt foods in the refrigerator.

Protecting Plastic Surfaces

Oil spilled on plastic surfaces may damage the surface and must be cleaned immediately with warm water.

- The product's door is left open. >>> Do not keep the product's door open for long periods.
- The thermostat is set to a very cool temperature. >>> Set the thermostat to an appropriate temperature.

Compressor is not working.

- In case of sudden power failure or pulling the power plug off and putting back on, the gas pressure in the product's cooling system is not balanced, which triggers the compressor thermic safeguard. The product will restart after approximately 6 minutes. If the product does not restart after this period, contact the service.
- Defrosting is active. >>> This is normal for a fully-automatic defrosting product. The defrosting is carried out periodically.
- The product is not plugged in. >>> Make sure the power cord is plugged in.
- The temperature setting is incorrect. >>> Select the appropriate temperature setting.
- The power is out. >>> The product will continue to operate normally once the power is restored.

Shaking or noise.

- The surface is not flat or durable >>> If the product is shaking when moved slowly, adjust the stands to balance the product. Also make sure the ground is sufficiently durable to bear the product.
- Any items placed on the product may cause noise. >>> Remove any items placed on the product.
- The product is making noise of liquid flowing, spraying etc.
- The product's operating principles involve liquid and gas flows. >>> This is normal and not a malfunction.

There is sound of wind blowing coming from the product.

• The product uses a fan for the cooling process. This is normal and not a mal-function.

There is condensation on the product's internal walls.

- Hot or humid weather will increase icing and condensation. This is normal and not a malfunction.
- The doors were opened frequently or kept open for long periods. >>> Do not open the doors too frequently; if open, close the door.
- The door may be ajar. >>> Fully close the door.

There is condensation on the product's exterior or between the doors.

• The ambient weather may be humid, this is quite normal in humid weather. >>> The condensation will dissipate when the humidity is reduced.

The interior smells bad.

• The product is not cleaned regularly. >>> Clean the interior regularly using sponge, warm water and carbonated water.

DISCLAIMER / WARNING

Some (simple) failures can be adequately handled by the end-user without any safety issue or unsafe use arising, provided that

- Certain holders and packaging materials may cause odour. >>> Use holders and packaging materials without free of odour.
- The foods were placed in unsealed holders. >>> Keep the foods in sealed holders. Microorganisms may spread out of unsealed food items and cause bad odour.
- Remove any expired or spoilt foods from the product.

The door is not closing.

- Food packages may be blocking the door. >>> Relocate any items blocking the doors.
- The product is not standing in full upright position on the ground. >>> Adjust the stands to balance the product.
- The surface is not flat or durable >>> Make sure the surface is flat and sufficiently durable to bear the product.

The crisper is jammed.

• The food items may be in contact with the upper section of the drawer. >>> Reorganize the food items in the drawer.

Temperature on the product surface.

• High temperature may be observed between two doors, on the side panels and on the rear grill area while your product is operated. This is normal and it does not require servicing.

Fan continues to operate when the door is opened.

• Fan may continue to operate when the freezer door is open.

Δ	WARNING: If the problem persists
\wedge	after following the instructions in
	this section, contact your vendor or
	an Authorized Service. Do not try to
	repair the product. This is normal.

they are carried out within the limits and in accordance with the following instructions (see the "Self-Repair" section).

The standard guarantee starts from the date of original purchase of the product and lasts for a period of twelve (12) months unless Beko plc (the "Manufacturer") agrees to extend the guarantee for the product in writing.

If you have purchased an American style Fridge freezer, the standard guarantee starts from the date of original purchase of the product, and lasts for a period of twenty four (24) months unless Beko plc (the "Manufacturer") agrees to extend the guarantee for the product in writing.

If you have any questions about the guarantee on your product (including how long it is valid), please contact your retailer or our contact centre on **0333 207 9710**(UK and Northern Ireland) or **01 862 3411** (Republic of Ireland)

This guarantee does not in any way diminish or affect your statutory rights in connection with the product. This guarantee is in addition to your statutory rights as a consumer. If you have any questions about these rights, please contact the retailer from which you purchased the product. In certain circumstances, it is possible that your statutory rights may offer additional or higher levels of protection than those offered under the terms of this guarantee.

What is covered by this guarantee?

- Repairs to the product required as a result of faulty materials, defective components or manufacturing defects.
- Functional replacement parts to repair a product.
- The costs of a Beko Approved Engineer to carry out the repair.

What is not covered?

- · Transit and delivery damage.
- Cabinet or appearance parts, including but not limited to control knobs, flaps and handles.
- Accessories and/or consumable items including but not limited to ice trays, scrapers, cutlery baskets, filters and light bulbs.
- Repairs necessary as a direct or indirect result of:
 - Accidental damage, misuse or abuse of a product.
 - An attempted repair of a product by anyone other than a Beko Approved Engineer (the "Engineer").

- Installation or use of a product where such installation or use fails to meet the requirements contained in this guarantee or the User Instructions Booklet.
- Repairs to a product operated at any time on commercial or non-residential household premises (unless we have previously agreed to the installation environment).

This guarantee is limited to the cost of repairing the product. To the extent permitted by law, the Manufacturer does not accept and will not be held liable for any financial loss incurred in connection with the failure of any product to operate in accordance with the expected standards. Such financial loss includes but is not limited to loss arising from:

- Time taken off work.
- Damaged food, clothing or other items.
- Meals taken at restaurants or from takeaways.
- General compensation for inconvenience.

Important Notes

- 1. Your product is designed and built for domestic household use only.
- 2. The guarantee will automatically be void if the product is installed or is used in commercial or non-residential domestic household premises, unless we have previously agreed to the installation environment.
- The product must be correctly installed, located and operated in accordance with the instructions contained in the User Instructions Booklet provided with your product.
- 4. Professional installation by a qualified Electrical Domestic Appliance Installer is recommended for all Washing Machines, Dishwashers and Electric Cook-

BEKO UK AND IRELAND BUILT-IN APPLIANCES GUARANTEE TERMS AND CONDI-TIONS

If you have purchased a built-in or integrated appliance, and registered it within 90 days of purchase by completing the online registration form, then the standard 12 month guarantee will be extended to 24 months, under the same terms and conditions as detailed in our Standard Guarantee Terms and Conditions.

HOW TO OBTAIN SERVICE FOR YOUR APPLIANCE

Please keep your purchase receipt or other proof of purchase details in a safe place; you will need to have this documentation available should the product require attention under guarantee.

Please take a few moments to complete the details below, as you will need this information when you call us, or to use our online services. When you call us you may be required to input your serial number into your telephone keypad. For help please visit beko.co.uk/support/model-finder

 The product model number is printed on the Operating Instruction Booklet / User guide
The product model and serial number is printed on the Rating Label affixed to the appliance.
The product model and serial number is printed on the Rating Label affixed to the appliance.
The Retailer (Purchased from) and Date of purchase will be printed on your purchase receipt or other proof of purchase paperwork
Recording of these details alone will not count as proof of purchase. A valid proof of

count as proof of purchase. A valid proof of purchase is required for requesting service under guarantee.

Model number	Serial number	Purchased from	Date of purchase		

For service under guarantee or for product advice please call our Contact centre

Before requesting service please check the troubleshooting guide in the Operating Instructions booklet, as a charge may be levied where no fault is found, and even though your product may still be under guarantee. After arranging service the area around the product must be easily accessible to the Engineer, without the need for cabinets or furniture to be removed or moved. It is your responsibility to ensure our Engin-

eers have a clean and safe environment to carry out any repairs.

Please have your Model number and Serial number available when you call us, as you may be required to input your serial number into your telephone keypad during your call.

UK Mainland & Northern Ireland: 0333 207 9710

Landline or mobile calls to 0333 numbers cost no more than calls to geographic numbers 01 or 02, and are charged at the basic rate. Calls from landlines and mobiles are included in free call packages but please check with your telephone service provider for exact call charges.

Republic of Ireland:

01 862 3411

Service once the manufacturers guarantee has expired

If you have purchased an extended guarantee please refer to the instructions contained within the extended guarantee agreement document, otherwise please call us using the appropriate number above, where service can be obtained at a charge.